



**99%** of clients  
say our services are  
a good value



**98%**  
overall client  
satisfaction



**97%** believe  
American Health is  
innovative



**97%** would  
recommend  
American Health



**100%** say that  
American Health is  
easy to work with

“

responsive and  
knowledgeable

thorough

They have excellent reporting,  
and our cost savings have  
been excellent.

best in class

They allow us flexibility for our programs to work well. Other  
companies make you stay with a cookie cutter approach.

They go above  
and beyond.

They are always working on bringing  
about new products that are helpful.

They have an understanding of the benefits  
and the plan structure. They handle differences  
in plans better than anyone else.

dependable

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Full-scale customer satisfaction survey commissioned in 2015 to meet URAC requirements. Administered by independent  
consultant, Saperstein Associates.