



## Customized programs for the unique needs of Taft-Hartley plans and members

Taft-Hartley clients can count on flexible, quality service from American Health. We work to ensure that members receive appropriate care and that clients see results in our Utilization Management and Case Management programs.

### Utilization Management

- URAC-accredited, flexible program includes inpatient and outpatient options and allows clients to customize their precertification requirements
- Medical necessity reviews are performed by nurses using evidence-based guidelines from MCG Health
- Automated referrals to Case Management through our proprietary medical management system, iSuite

### Case Management

- URAC-accredited program provides education and resources to members and their families while generating cost savings for clients
- Dedicated teams of experienced case managers make up our specialty programs: Maternity, Neonatal and Pediatric, Oncology, and Transplant
- Case managers direct patients to in-network providers and research alternative treatment options, when appropriate

We service more than **300,000 members** of Taft-Hartley plans across the country

### - Product Highlights -

Sales and account management teams experienced with Taft-Hartley plans work with clients in consultative partnerships

Expert clinical staff generates savings while ensuring members receive quality care

Integrated programs through our proprietary medical management system, iSuite

Comprehensive reporting package demonstrates results



**ACCREDITED**  
CASE MANAGEMENT  
DISEASE MANAGEMENT  
HEALTH UTILIZATION  
MANAGEMENT